

2020
2021

STEP INTO THE NEW YEAR



1. NOTICE OF INSTALMENT PAYMENT FOR CP500

Notice for the Year of Assessment 2021 to taxpayers has been issued. For taxpayers with business income, who did not receive the notice, please check via MyTax on our official Portal at www.hasil.gov.my

2. PAYMENT BY POST AND COURIERS

Beginning 1st January 2021, IRBM will no longer accept payments sent through post and couriers, **except for the** payments of Real Property Gains Tax (Section 21B ACKHT 1976), Income Tax Of Public Performers, Withholding Taxes and Compounds.



3. FILING A RETURN FORM (RF) PROGRAMME FOR 2021

The documents can be accessed and downloaded at:

- i. IRBM Official Portal on www.hasil.gov.my or
- ii. http://www.hasil.gov.my/pdf/pdfam/ProgramMemfailBN_2021_2.pdf

4. MyTax

MyTax is a gateway to the online services provided by IRBM to all taxpayers, in the form of a more modern dashboard display. For more info, please visit MyTax Portal at <https://mytax.hasil.gov.my/>



5. THE OPERATING HOURS OF THE CUSTOMER SERVICE COUNTERS AND PAYMENT COUNTERS DURING THE MOVEMENT CONTROL ORDER

The operating hours for the Customer Service Counters, at all IRBM branches, are from 8.00 am to 1.00 pm.

Stamp Duty payment counter hours start from 8.00 am until 12.00 pm. For tax payment, the payment-by-cash counters are opened from 8.00 am to 12.00 pm, while non-cash payment counters are opened from 8.00 am until 3.00 pm.

Alternatively, for enquiries, taxpayers can use the Customer Feedback Form, which is available at <https://maklumbalaspelanggan.hasil.gov.my/MaklumBalas/en-us/>, utilise our Live Chat or call the Hasil Care Line.

6. AVOID BEING SCAMMED

- Taxpayers are advised to be vigilant with every call, message, email or letter received from the IRBM that are doubtful in nature.
- Do not disclose any personal and banking details
- Ensure that all tax-arrear payments are made only to IRBM
- Check first with IRBM if you are in doubt. Don't let yourself be a victim of scammers
- Contact our HASiL Care Line at 03-8911 1000 or visit the IRBM Official Portal at www.hasil.gov.my if you have any tax enquiries or problems.

