

MEDIA RELEASE

HASiL

HASiL/2022/03/28 – 28

DUITNOW AS A MEDIUM FOR TAX REFUND

1. The Inland Revenue Board of Malaysia (HASiL) would like to inform that effective 2022 DuitNow has been made available as an additional channel for tax refunds for individual taxpayers.
2. The existing medium for tax refunds include:
 - a) e-payment : Via Electronic Fund Transfer (EFT) for local taxpayers and Telegraphic Transfer for overseas taxpayers.
 - b) Manual : Via cheque or through the Tax Refund Voucher.
3. Taxpayers who submit their Income Tax Return Form for Year of Assessment 2021 starting 1st Mar 2022 can choose to receive their tax refund via DuitNow. DuitNow is the latest method for inter-bank money transfer introduced by PayNet, using only MyKad Number or Passport Number as an ID. DuitNow is now a refund option for taxpayers without having to provide their bank account details to HASiL as required under EFT.

4. Taxpayers will only need to register DuitNow with their respective banks by using MyKad Number/ Passport Number as Identity Number. **HASiL does not accept DuitNow registration using mobile phone number for tax refund purposes.**
5. Taxpayers who wish to receive tax refunds via DuitNow will only need to choose this method during e-Filing submissions or manual submissions. As a start, the DuitNow refund option is made available for individual taxpayers and will be gradually extended to corporate taxpayers by using the respective ROC Number as an Identity Number.
6. In the case where tax refund by DuitNow fails, the refund will be made via Electronic Fund Transfer (EFT) by using the taxpayer's bank account number and name based on existing record and data with HASiL.
7. DuitNow refund method is easy, safe, and real-time and has no transaction limit.
8. For further information and enquiries, please do not hesitate to contact us through:
 - a) Hasil Care Line at 03-8911 1000 / 603-8911 1100 (Overseas);
 - b) HASiL Live Chat; and
 - c) Feedback Form on HASiL Official Portal at <https://maklumbalaspelanggan.hasil.gov.my/MaklumBalas/en-US/>.

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THANK YOU



Issued by:

**Communications Division | Chief Executive Officer Office
Inland Revenue Board of Malaysia**

Hasil Care Line : 03-8911 1000 / 603-8911 1100 (overseas)

Hasil Recovery Call Centre: 03-8751 1000

Official Portal : www.hasil.gov.my

Date: 28 March 2022

